

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Paolo BOSTICA et al.	)	Group Art Unit: 2416
	)	
Application No.: 10/579,293	)	Examiner: DUDA, Adam K.
	)	
Filed: May 15, 2006	)	
	)	
For: QUALITY OF SERVICE	)	Confirmation No.: 1485
MONITORING ARCHITECTURE,	)	
RELATED METHOD, NETWORK	)	
AND COMPUTER PROGRAM	)	
PRODUCT	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**SECOND SUPPLEMENTAL REPLY TO OFFICE ACTION**

Applicants submit this second Supplemental Reply in response to the Office Action mailed November 14, 2008, the Notice of Non-Compliant Amendment dated July 6, 2009, and the Second Notice of Non-Compliant Amendment dated November 24, 2009 ("the Second Notice"). The Second Notice indicated that the claim amendments submitted in the Applicants' Supplemental Response filed August 4, 2009 did not comply with 37 C.F.R. § 1.121(c) because the addition of a word from claim 70 was not underlined,<sup>1</sup> and a deletion of a comma in claim 55 was indicated where no comma existed in the previously-pending claims. This Reply supplements Applicants' August 4, 2009 Supplemental Response to correct these claims.

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.

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<sup>1</sup> Applicants have corrected the amendment markings to claim 70, where this error appears, although the Examiner identified claim 71 as the claim requiring corrections.